

Anonymous (3) – 9 February 2021

I had my baby in May 2020 under lockdown which was such a scary time for all. But the midwives went above and beyond to make my stay welcome and were absolutely fantastic. They made me feel very safe.

A few bits of feedback which I hope you find useful.

- I had a different midwife at every visit to my doctors surgery- where possible, I think that mothers should have one designated community midwife to build up a rapport with. My surgery is indigo medical.

- I had a private room and there was an ant infestation which wasn't sorted despite reporting. The bed linen was not changed once since I was there 3 night and very much needed too. The floors were also not mopped. They needed to be more clean.

- the new hospital should have birthing centre type wings like the uk has with mood lighting and double beds, surround music etc - more like a retreat / hotel rather than a clinical depressing/ dark hospital. With more birth pools available as only one at present. I coped well at home doing hypnobirthing and laboured kostky there. I birthed my baby in less than 3 hours, but the hospital really spooked me with the loud machinery and depressing atmosphere that I had an anxiety attack at the last hurdle. It is not a very calm place. The atmosphere is not very nice and this is mostly due to building and interior.

- hynobirthing course should be offered for free. Only had option to go privately - more courses for parents that are free.

- spend more time explaining how to use gas and air

- the maternity ward is very noisy and needs to be more soundproof - midwife station and buzzers very noisy.

- more private rooms

- ensuite facilities in labour ward

- more support with breastfeeding and a breastfeeding specialist - sort of left to your own devices and get told conflicting advice by midwives.